

Councillor and Parish Council Update – 5 February 2021

Local Coronavirus figures

The current local Coronavirus figures can be found on the Government website:

<https://coronavirus.data.gov.uk/details/cases?areaType=ltla&areaName=King%27s%20Lynn%20and%20West%20Norfolk>

The figures yesterday were:

- For the time period 24/01/2020 to 30/01/2021 the Norfolk seven-day incidence per 100,000 is 278.9, East of England is 275.6 and England is 269.4
- RED incidences are for Breckland with an incidence rate per 100,000 of 332.2, Broadland 257.7, Great Yarmouth 340.3, King’s Lynn and West Norfolk 313.8, North Norfolk 139.3, Norwich 331.5 and South Norfolk 216.5

The figures last week were:

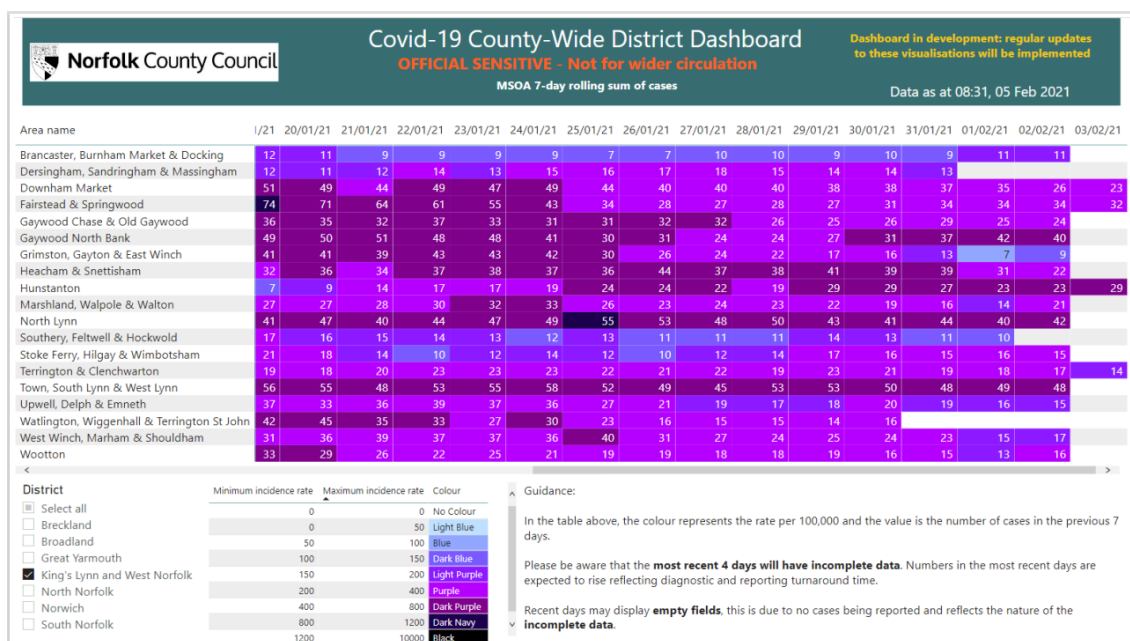
- For the time period 17/01/2020 to 23/01/2021 the Norfolk seven-day incidence per 100,000 is 377.3, East of England is 385.1 and England is 373.2
- RED incidences are for Breckland with an incidence rate per 100,000 of 380, Broadland 379, Great Yarmouth 440, King’s Lynn and West Norfolk 403, North Norfolk 225, Norwich 467 and South Norfolk 325

Here are some additional government links you may find useful:

[Cases | Coronavirus in the UK \(data.gov.uk\)](#) - This site can be filtered to show information for each district

[Interactive Map | Coronavirus in the UK \(data.gov.uk\)](#) - Can focus in on the map to district level and ultimately ward/street view.

Below is a graph showing the 7-day rolling sum of cases for each of our MSOAs. This data is reviewed regularly and helps determine what actions we might take.



National Lockdown – Stay at Home

We remain in lockdown. The government guidance for the national lockdown is available on their website <https://www.gov.uk/guidance/national-lockdown-stay-at-home>

Vaccinations

The latest information about the government's vaccination programme, which is being led in this area by the Norfolk and Waveney CCG is available on their website <https://www.norfolkandwaveneyccg.nhs.uk/>.

Latest vaccination data (up to 24 January)

NHSE/I publishes weekly data at system level. Up to Sunday, 24 January, the data says we had given 138,619 people in Norfolk and Waveney their first dose, including 58,730 people or 82.4% of over 80s.

- If you look at all vaccinations given to over 16s, as of the 24th of January we had vaccinated 16.3% of over 16s in Norfolk and Waveney, which was the second highest rate out of the 42 STP / ICS areas in England – the national average was 12.7% and the average for the East was 13.7%.

Latest data on vaccinating over 80s (up to 2 February)

We have offered a vaccine to all of our over 80s in Norfolk and Waveney who are registered with a GP practice. We have given a first dose to more than 94% of our over 80s population across Norfolk and Waveney.

- We would like to reassure patients in this group that if they have missed a letter or a phone call please do not worry, we will contact them again. It is also important that patients make sure they are registered with a GP practice as these patient records are used to invite people to come forward for the vaccine.

We know some patients have not received the first dose of the vaccine, this will be because:

The patient is housebound – we have a number of roving teams in place across Norfolk and Waveney and as the Oxford/Astra Zeneca vaccine is easier to transport, this will help ensure we can vaccinate these patients who cannot get to a local vaccination site. We hope to vaccinate these people by 15 February.

The patient may have had the COVID-19 virus in the past 28 days – if this is the case, a vaccine will be offered as soon as possible, and contact will be made by the patient's GP practice.

Some patients are unable to have the current vaccines available due to pre-existing health conditions or prescribed ongoing medication.

Some patients have been contacted but haven't responded to the invitation. We would ask over 80s in this situation to please book an appointment with their practice as soon as possible or call the national booking system if they have received an invitation to one of the large vaccination centres.

In a very small number of cases, some patients had booked their appointment but not turned up for their vaccination – we encourage everyone to keep both of their vaccination appointments and if they can't, please contact their GP practice or national booking centre, depending on how the appointment was made.

Personal / patient choice. The vaccine is only given with consent.

Key messages for local people/stakeholders from the CCG

The CCG have written a letter to go to all over 50s in Norfolk and Waveney covering:

- How and when you will get an appointment for your vaccination
- Where you will get your vaccination
- Information about attending appointments
- Information about emails and texts that claim to be from the NHS but are not
- Information about the first and second vaccine doses

They are working with GP practices and others to get the letter to people who are over 50. Any help you can offer to share the letter with local people would be greatly appreciated. If it is easier, you can direct people to the CCG's website – the letter can be found here:

www.norfolkandwaveneyccg.nhs.uk/covid-19-vaccination-programme/17-coronavirus/226-covid-vaccination-letter.

Large-scale vaccination centres

You will have seen that a large-scale vaccination centre has now opened at the Corn Exchange in King's Lynn. We do not yet have any details of when the Downham Market site will open, but will let you know as soon as we are informed.

Grants for businesses

The figures for grants paid as at 4 February were 2613 grants paid totalling £7,946,442.

The total of grants paid is 5928 adding up to an impressive £11,300,337.

We have paid the Lockdown 3 grants to 15/02/2021, plus the Closed Business Lockdown Payment to **over 1,100 existing grant customers. These total £7.7m** and will be in their bank accounts tomorrow, and they will have received an email informing them of the payment.

We will continue to work through the ongoing applications plus any that were not in this bulk payment, and pay their grants and CBLP at the same time.

The website has been updated and the revised pages are available at <https://www.west-norfolk.gov.uk/businessgrants>. There is a flowchart to help people navigate the grants, and a FAQs section.

Business impact survey

Please continue to encourage businesses in your area of the borough to complete the survey.

The survey should take more than 15 minutes to complete and is available online:

<https://www.smartsurvey.co.uk/s/2021CouncilSurvey>

Survey response data is non-business-specific and will directly inform both our conversations and our economic response and recovery work with partners from Government, New Anglia LEP, other local authorities and local business groups.

Lateral Flow Testing

This has now been carried out within identified areas of King's Lynn where there is a higher prevalence of cases. It is hoped that in the next couple of weeks, testing teams will be moving on to community testing, and taking this to Hunstanton and Downham Market as well as King's Lynn. More details on this next time.

Reporting issues

Since 5 January we have been in National Lockdown: Stay at Home. The rules are very clear but if you are concerned about businesses or individuals not complying you can report them as follows:

To report of business visit [west-norfolk.gov.uk/reportabusiness](https://www.west-norfolk.gov.uk/reportabusiness)

To report individuals who are not complying with the rules and are putting others at risk you should call the police 101 number. They will of course prioritise the most serious issues first with the resources they have.

Lily

Please promote the [asklily.org.uk](https://www.asklily.org.uk) website to anyone within your community who may need help with getting supplies or deliveries through the Lockdown period as well as highlighting support and activities that may reduce social isolation.

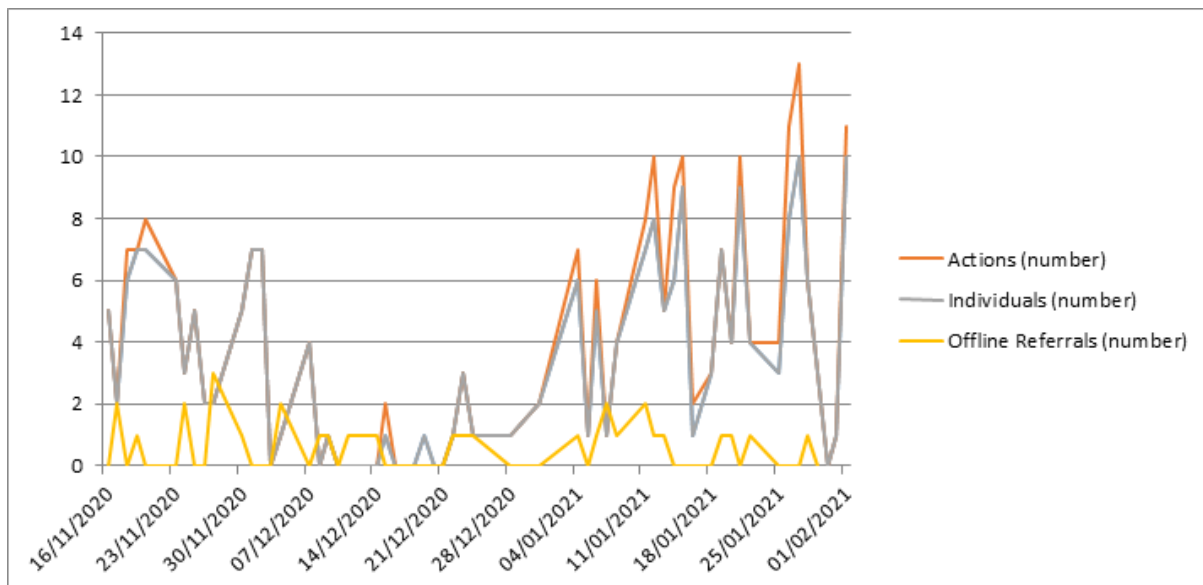
Lily update

The graph below shows monthly referrals into the Lily Service in response to the Covid Pandemic 2020/2021.



The graph below shows the levels of referrals coming in each week throughout November 2020.

- The Grey line shows the individual referred to Lily through NVH (Norfolk Vulnerability Hub database).
- The Orange line shows the total amount of actions within that week as individual clients often have more than one need which needs exploring, addressing and signposting.
- The Yellow line shows referrals that have come into Lily directly.



An example of a typical day in January, we had:-

- 10 individuals
- 13 actions
- 7 food
- 4 meds
- 1 loneliness
- 1 other (support with prepayment meter)

It's worth noting that 5 of the individuals needed urgent help. We also had an urgent request from the day before. This took over 15 phone calls and over an hour of driving around Walsoken (2 staff members due to risk) to deal with. The result in the end was the client no longer needed help. The original request involved a 3-year-old-child and mother with no food, money or electricity.

One of the referrals was for a family of 5 (2 adults and 3 children). They needed urgent assistance as were self-isolating (COVID positive). They needed food plus baby supplies. A food box was provided by us, we contacted the charity Baby Basics and got a donation from them for nappies, milk etc. They were then referred to food bank for further food supplies and to Voluntary Norfolk for a volunteer to deliver the food supplies.

Another referral was for a lady with terminal cancer who was out of food. (At the point of referral to us it was not known that she had terminal cancer, our contact with her revealed this – this shows that if we had not triaged her no-one would have known the root cause of her difficulties). She was shielding and had no money due to depleting her savings. A food parcel was provided and she was referred to Macmillan for financial support via their grants.

We also delivered diabetic equipment to a lady who needed it urgently due to an error with her prescription.

One of the Lily support workers tried to deliver a food parcel which was deemed urgent but the client was not in and not answering their phone. 2 Lily support workers tried numerous times to call

her. The client then chased us up as had no food. We called the client on the Saturday morning and had to deliver food.

Every action we take aim to ensure the individuals either have the ongoing support they need or are able to self-serve in the future, as this takes pressure off the Norfolk Assistance Scheme, and leaves people in a better position as the pandemic continues. Each case has to be individually assessed to identify the real needs and the causes of those so that the most appropriate support can be provided.

Since Christmas to the end of January we have had 105 individuals requiring 123 actions.

Borough Council service impacts

All of our service impacts can be found here: www.west-norfolk.gov.uk/coronavirus

Over the next few weeks, we will need to continue to thin out our staff in our main offices as we allocate them to other duties including the preventative enhanced contact tracing and other Covid related work, including community testing, and support with vaccination centres. This may mean that there is an increase in the number of service impacts. We will inform you about these, as and when arrangements are agreed. Our core duty must be to do whatever we can to support the response to Covid and to reduce the spread of this virus.

If you require specific information about any of the issues raised in this update, please contact communications@west-norfolk.gov.uk

Snow forecasts and implications for bin collection service

We are aware that snow has been forecast with may be heavier on Monday, followed by a couple of days of freezing temperatures and then possible more snow. We know that these sorts of icy conditions can impact on our bin collection service due to the dangers of manoeuvring heavy vehicles down small streets. In anticipation of service impacts we have set up a web page which will be updated to include any rounds that are affected by the weather. The link for that web page is: https://www.west-norfolk.gov.uk/info/20004/bins_and_recycling/638/service_disruption_-_waste_collections

Hopefully by planning ahead, there won't be any issues, but if you are concerned about missed collections in your area, please refer to the above webpage instead of reporting missed bins. If a collection is not made, please leave bins in situ, and the crew will return as soon as they are able.