

SNETTISHAM COMMUNITY HELP GROUP

Representatives from all village groups & key service providers (known as COBRA) have come together to establish how to help the Snettisham community residents who are self-isolating or directly affected by Coronavirus.

A pool of volunteers who are not showing any symptoms or in the identified “at risk” categories will provide practical support.

The aim is to reduce the movement of people so they can follow the government advise and “stay at home” to prevent the spread of the disease.

The kind of services we are able to offer

- Collecting Prescriptions
- Shopping
- Dog Walking
- Post Office Duties
- General Errands
- Pointing you in the direction of other services
- Someone to speak to if you're lonely

The village will be divided into zones and each zone will be assigned a volunteer.

Our volunteers will be trained in the safe transfer of goods, medical supplies and cash.

To ensure your safety all volunteers will carry an identification card containing their name, photograph and a unique number.

We have a bank of kindly donated goods that we are able to access if we have difficulty in sourcing key items locally.

HOW TO GET HELP & WHAT TO EXPECT

- e-mail or call the community helpline.
- Give your name, address & telephone number.
- Explain the type of help you need.

- Helpline will tell you the name and number of the volunteer responsible for your zone of the village.
- The volunteer will then contact you directly to provide the help required.

WE MUST ALL FOLLOW THE SOCIAL DISTANCING RULES ISSUED BY THE GOVERNMENT TO PREVENT THE SPREAD OF THIS

FOR COLLECTION & DELIVERY REQUESTS

- The volunteer will knock on your door and walk a safe distance away and wait for you to respond
- The volunteer will say their name & number & show you their ID
- **You MUST check that this matches the information provided to you by the helpline**
- Place your shopping list / money / prescription outside the door and go back inside

- The volunteer will leave your shopping / prescription / receipt and change outside your door.
- The volunteer will knock on your door and move a safe distance away and wait for you to respond.
- When you have taken your goods indoors the volunteer will wave and leave.
- **You must then thoroughly WASH YOUR HANDS**

If you require dog walking additional steps will be explained by the volunteer



HELPLINE CONTACT DETAILS

e-mail (Preferred) snettishamhelp@gmail.com

Call **01485 545838**

facebook **Snettisham community help group**

CORONAVIRUS HELP

FOR THE

SNETTISHAM COMMUNITY

If you would like to make a donation or volunteer to help then please contact the helpline or facebook page

Snettisham COBRA is run entirely by volunteers & not medical professionals.
We are all members of the community wanting to support the most vulnerable people in our village with errands and emotional support.

If you need medical information on Coronavirus please visit the NHS website for updates.

FOR URGENT MEDICAL ADVISE RING 111